



GRACE TECHNOLOGIES RETURN AND CREDIT POLICY

Grace Technologies wants to be easy to do business with and an extraordinary distributor friendly company. Most Graceports® are built-to-order with the goal of shipping most orders within 2 to 3 days after we receive your order. In the past 15 years in this business we have accumulated over 15,000 Graceports® combinations.

- **RETURNS ARE FOR CREDIT ONLY.**
- **RETURNS ARE VALID FOR 60 DAYS**
- **RETURNS ARE NOT ACCEPTED FOR PRODUCTS OVER 2 YEARS FROM DATE OF PURCHASE**
- **RETURN FREIGHT IS THE RESPONSIBILITY OF THE CUSTOMER UNLESS PRODUCT IS DEFECTIVE**
- **GRACE TECHNOLOGIES RESERVES THE RIGHT TO REFUSE RETURNS ON PRODUCTS THAT WERE CUSTOM MADE FOR A PARTICULAR APPLICATION.**
RESTOCKING FEES WILL BE DETERMINED BY THE AMOUNT OF TIME WHICH HAS ELAPSED SINCE A PRODUCT WAS PURCHASED.

1-3 MONTHS	10%	
4-6 MONTHS	20%	
6 MONTHS TO 2 YEARS	25%	

- **CREDITS MUST BE USED WITHIN 6 MONTHS OF ORIGINAL CREDIT.**

- **ANY CREDIT NOT USED WITHIN 6 MONTHS WILL BE FORFEITED.**
- **GRACE ENGINEERED PRODUCTS CREDIT MEMO NUMBER MUST BE REFERENCED ON THE CHECK WHEN CREDIT IS TAKEN.**

1515 East Kimberly Road – Davenport, Iowa 52807 - (800) 280.9517